

Bid Corrigendum

GEM/2025/B/7034307-C3

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Buyer Added text based ATC clauses

All the terms & conditions including Evaluation criteria, scope of supply, specification shall be as per attached RFP in ATC of Bid document.

Bidder needs to read the complete document carefully and quote accordingly.

bidder should not submit the rates (in any form) in technical bid documents, if rates found in technical bid than bid shall be rejected.

Replies of Pre-bid queries are enclosed herewith this Corrigendum.

3. Buyer uploaded ATC document [Click here to view the file](#).

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.

4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)

Replies to Pre-Bid Queries

Tender No. GEM/2025/B/7034307 Dated 23.12.2025 for “Supply of RFID readers for Logistics Data Bank (LDB) Project in India”

S. No.	RFQ cum RFP Reference (incl. page no., clause/ para no.)	Query related to	Explanation of the Query	Suggestion any) (If	NLDSL Replies
1	Section 4: SCHEDULE OF THE TENDER; Page No. 13, Sl. No. 12, Para No. 4	Sl. No. 12: Work Completion period -Procurement will be commenced for this engagement over a period of maximum 5 years from the date of signing of contract.	Kindly reduce the price boundation for supply from 5 years to 2 years since 5 years is very long period to commit the pricing seeing market volatility.	NA	Kindly refer the below: Work Completion period- Procurement will be commenced for this engagement over a period of maximum 2.5 years from the date of signing of contract.
2	Section 5: Instruction to Applicants; 5.10.4: Technical Evaluation Criteria, Page No. 28, Sl. No. 2, Para No. 2	Sl. No. 2. Technical, Operational and environmental Compatibility of the Proposed hardware, B: Conformance of the Specification of the proposed RFID handheld reader with the specification as mentioned in this RFP. The requirements marked as “[Must to have]” are the mandatory requirements). The products which are not complied the requirement mentioned as must to have in specification section will be disqualified. Allocated Mark - 10.	There are 10 marks allotted to RFID handheld readers while they are not part of tender. Hence, these marks should be merged with Fixed Readers marks only.	NA	As handheld devices are not in the scope of this tender, this clause shall be treated as deleted. The 10 marks have been adjusted equally in the clauses of 5.10.4.2.a and 5.10.4.2.c. The clause 5.10.4.2.b shall be treated as deleted. The revised evaluation table is enclosed at Annexure A for reference.

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S. No.	RFQ cum RFP Reference (incl. page no., clause/ para no.)	Query related to	Explanation of the Query	Suggestion any) (If	NLDSL Replies
3	Section 5: Instruction to Applicants; 5.15: Payment Term, page 33, Sl. No. 5.15.1, Para No. 2	Sl. No. 5.15.1: The supplier shall submit the invoice for the AMC after completion of the “6-month Period”. The payment of AMC of devices shall be paid after 60 days of successful acceptance of the invoice.	For the AMC Invoices, payment terms should be max 2 weeks since as such these bills are being submitted after the completion of 6 months period so already credit is extended.	NA	The condition given in RfQ cum RfP shall remain unchanged.
4	Section 6: Scope of work, 6.1: Detailed Scope of work, page 36, Sl.No 6.1.1, Para No. 1	Sl. No. 6.1.1: Supply of the RFID fixed readers with specified antenna, Handheld Readers and related accessories at various locations in India as per requirement.	Hanheld readers may be removed.	NA	As handheld devices are not in the scope of this tender, this clause shall be treated as deleted.
5	Section 7:, Standard Forms for proposal submission, Form T1: Technical Proposal Submission, Sl. No. 18. B: Technical, operational and environmental compatibility of the proposed hardware, Sl. No. C, Para No. 1, page 58	B: Technical, operational and environmental compatibility of the proposed hardware, Sl. No. C: Conformance of the Specification of the proposed RFID Handheld Reader with the specification as mentioned in this RFP. (The requirements marked as “[Must to have]” are the mandatory equirements). The products which are not complied the requirement mentioned as must to have in specification section will be disqualified.	This is not applicable for this tender.	NA	As handheld devices are not in the scope of this tender, this clause shall be treated as deleted.

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6	d* Important Note, Para (a) and (b), page no 29	Form T2A	<p>Its observed in market that in the disguise of MII initiative, many companies are importing the goods from bordering countries and rebranding the same as MII products to take government policies advantage and by pass GOI rules of business from countries sharing land border with India. Therefore, in order to check the same, many tenders have started having undertakings from bidders. Its therefore, proposed/requested to include following undertaking from bidders in Form T2A :A) We hereby undertake that we are not rebranding & reselling products in India through importing/ trading from a country that shares a Land Border with India and our products are manufactured in India. B) We hereby undertake that Source code of the Software and Firmware being supplied for all the relevant equipment being supplied against this bid resides in India or in(country name).....and does not reside in any Country that shares a Land Border with India.</p>	NA	Kindly refer the Tender Clause no. 5.4.2.

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7	Section 05: Instruction to Applicants, Page 27, 5.10.4 Technical Evaluation Criteria, Para 2	1. Specific experience of the applicant in similar Assignment, SI. No. B: The cumulative value of the IT project contracts the applicant has executed till Proposal due date, in last 3 years ending last date of bid submission.	As per GeM portal, we can only submit upto 100 pages with 10 MB in a particular folder & considering large no. of POs are required to be submitted to fulfill different criteria of the the tender. Therefore limitation of 100 pages with 10 MB file is not enough to upload all supporting documents to qualify the tender clauses. Screen shot of GeM portal attached for your reference. So, there should be no restriction of pages to submit the compliances as per the tender. And the file size limit should be increased to 20 MB instead of 10 MB.	NA	As the restrictions have been made by GeM Portal, hence bidder may take actions as per the below options : 1. Bidders may submit a CA certificate covering all the similar works and hard copies of all the orders duly signed and stamped may be submitted on or before 20th January 2026 (last date of bid submission) in a sealed envelop to NLDSL Office; Or 2. bidder has to try to optimize the file size up to 10MB & number of pages up to 100 Pages.
8	Section 05: Instruction to Applicants, 5.11 Award of contract, Para 2, page 32,	SI. No. 5.11.1: Performance Security: Performance Security equivalent to 5 (Five) percent of the total awarded cost shall be furnished from a Nationalized/ Scheduled Bank, before signing of the contract, in form of a Bank Guarantee.	It is requested to reduce PBG percentage to 3% from existing 5%. Also in previous tender it was 3% PBG.	NA	Kindly refer the below : Performance Security equivalent to Three (03) percent of the total awarded cost shall be furnished from a Nationalized/ Scheduled Bank, before signing of the

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S. No.	RFQ cum RFP Reference (incl. page no., clause/ para no.)	Query related to	Explanation of the Query	Suggestion (If any)	NLDSL Replies
					contract, in form of a Bank Guarantee.
9	Section 6: Scope of work, 6.3.3 Supply, related SLA & Liquidated Damages, Para 2, page 42,	SI. No. a. SLA and Liquidated damages for Supply, Liquidated Damages: The recovery will be done at the rate of 0.5% of the total invoice value for per week of delay or part thereof subject to a maximum of 20% of the total invoice value.	It is requested to reduce LD clause maximum percentage to 10% from existing 20%. (Please ref. 6.3.4 Post-Warranty Comprehensive AMC where LD is 10 %)	NA	Kindly refer the below : The recovery will be done at the rate of 0.5% of the total invoice value for per week of delay or part thereofsubject to a maximum of 10% of the total invoice value.
10	Section 6: Scope of work, 6.3.3 Supply, related SLA & Liquidated Damages, Para 1, page 43,	SI. No. b. SLA and Liquidated damages for Supply, Liquidated Damages: For every incident of breaching of service support, LD will be deducted as follows: Total downtime beyond 48hrs i.) >48 and <54 hrs (CTR) LD per hour will be Rs. 3,000.00 ii.) =>54 hrs (CTR) LD per hours will be Rs. 6,000.00 The amount of such LD would be limited to maximum of 20% of the total invoice value.	It is requested to reduce LD clause maximum percentage to 10% from existing 20%. (Please ref. 6.3.4 Post-Warranty Comprehensive AMC where LD is 10 %)	NA	Kindly refer the below : The amount of such LD would be limited to maximum of 10% of the total invoice value.
11	Schedule-II, Fixed Reader – Host Interface Protocol [Must to have], Page 91	Protocol Support (LLRP + RM)	Tender mandates LLRP + RM as host interface. Our proposed EDGE-55 supports STORM protocol. Kindly confirm if NLDSL will accept an alternate protocol or an LLRP/RM gateway for compliance.	Accept STORM with middleware/bridge to LLRP/RM to meet integration needs.	The condition given in RfQ cum RfP shall remain unchanged.

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S. No.	RFQ cum RFP Reference (incl. page no., clause/ para no.)	Query related to	Explanation of the Query	Suggestion (If any)	NLDSL Replies
12	Schedule-II, Fixed Reader – Operating Temperature, Page 91; Must-haves Point #9, Page 92	Operating Requirement Temperature	Spec lists -20°C to +55°C (Page 91), while Must-haves state -40°C to +60°C (Page 92). Please clarify the authoritative range and whether environmental mitigations (enclosure/heater) are acceptable for devices rated 0°C to +65°C.	Allow 0°C to +65°C with certified enclosure/heater solutions where required.	It is -20°C to +55°C.
13	Schedule-II, Fixed Reader – Security Protocols [Must to Have], Page 91	Security (TLS 1.2 or higher)	Tender requires device support for TLS 1.2+. Our reader’s datasheet does not explicitly state TLS at device level. Will NLDSL accept HTTPS/TLS termination at network edge (gateway/server) for secure communication?	Accept TLS termination at secured gateway, with device-to-gateway secured over LAN/VPN.	The condition given in RfQ cum RfP shall remain unchanged.
14	Schedule-II, Fixed Reader – Protocol API Support, Page 91	SDK Requirement (.NET & C)	Tender asks for OEM SDK supporting .NET & C. EDGE-55 offers REST/JSON APIs. Please confirm if API-based integration with sample code is acceptable in lieu of .NET/C SDKs.	Accept REST/JSON API with sample code and client libraries for integration.	The condition given in RfQ cum RfP shall remain unchanged.
15	Schedule-II, Fixed Reader – Reading accuracy on Continuous power ‘ON’ [Must to have], Page 91	Continuous Power-On Design	Requirement states device should be designed for continuous power-on without hang/restart. Please confirm acceptance criteria (MTBF, watchdog/restart policy, field test parameters).	Define acceptance via MTBF thresholds and site soak test report (e.g., 168-hour run).	No separate testing shall be conducted. However, bidders need to ensure the compliances. The condition given in RfQ cum RfP shall remain unchanged.

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16	Schedule-II, Fixed Reader – Must-haves Points #1 and #2, Page 92	Peer-to-Peer Connectivity & Indigenous File Transfer	Spec mandates P2P laptop↔reader connectivity and indigenous file transfer without third-party dependencies. Our device supports standard methods (HTTPS/SFTP/USB). Kindly clarify if these meet the requirement.	Accept standard secure transfer methods (HTTPS/SFTP/USB mass storage) as compliant.	Peer to Peer connectivity between Laptop and Readers is required without requirement of Internet or third party applications. The condition given in RfQ cum RfP shall remain unchanged.
17	Page 28, Technical Evaluation – Compatibility of Proposed Hardware (B)	Handheld Reader Evaluation	Clause mentions conformance of handheld reader specs as mandatory for scoring (10 marks). However, handheld reader is not part of this tender scope. Will these 10 marks be eliminated, redistributed, or awarded equally to all applicants?	Clarify scoring adjustment or equal allocation to all bidders.	Refer the response of Sr. No. 2.
18	SLA – Delivery Timeline, Page 42	First Phase Delivery Timeline	SLA requires first phase delivery within 30 days of LOA. Our manufacturing is overseas (South America), requiring longer shipping time. Can this timeline be extended to 60 days?	Allow 60 days for first phase delivery for overseas manufacturers.	The condition given in RfQ cum RfP shall remain unchanged.
19	SLA – Repair/Replacement Timeline, Page 43	CTR (Call to Repair) 48 Hours	SLA mandates repair/replacement within 48 hours of complaint logging. Does this include national/festive holidays? Can relaxation be provided for holidays?	Exclude national/festive holidays from CTR calculation or allow reasonable extension.	The condition given in RfQ cum RfP shall remain unchanged.

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20	Clause 5.2.2 – Bid Security, Page 16	Bid Security Validity	Current requirement: Bid Security valid for 180 days from proposal due date. If NLDSL extends submission date via corrigendum, does the 180-day validity apply from original or extended due date? If already prepared, will modification be required?	Confirm if validity counts from extended due date and allow flexibility for pre-issued bid security documents.	The condition given in RfQ cum RfP shall remain unchanged.
21	Section 6.2 : Specifications6.2.1 Fixed reader, Page No. : 38	Processor : 600 MHz or better	The required processor is low.	Since at site, the frequency of tags passing by the reader is very high and there is major chance that having a low rated processor may miss the tag reading at this scenario, hence we highly recommend to use a processor which has min of 1.5 GHz frequency Octa Core to catch all the tag data which passes by the reader antenna.	The condition given in RfQ cum RfP shall remain unchanged.
22		Memory : The reader should have a minimum of 512 MB Flash memory and 256 MB DRAM	The required memory of the RAM and Flash is too low and out dated.	At the site, it may happen that internet connectivity may get affected for a very long time and in that scenario, the	The condition given in RfQ cum RfP shall remain unchanged.

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				required memory may lead to important data loss. Hence, we recommend to use min of 2 GB of RAM 16 GB of Flash memory to avoid any data loss.	
23	Section 6.1 : Scope of work 6.1.12, Page No. : 37	<p>During the warranty/AMC period, the supplier should ensure services from Hardware OEM / OEM certified service providers of the highest service standards. For readers, the service support should also include wear and tear and accidental damages.</p> <p>The Supplier should ensure that experienced, certified and qualified service engineers are present on 24 X 7 basis during the AMC Period.</p>	Wear and Tear and accidental warranty are not under the control of any OEM.	Wear & Tear and Accidental Warranty like Water ingress due to operating in rain or physical damage of reader ports during installation or wire cutting by mouse are beyond the supplier's controls. So, we request you to kindly remove this warranty and AMC clause as it causes an unexpected cost to the supplier.	The condition given in RfQ cum RfP shall remain unchanged.

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24	Section 5.10 : Minimum Qualification Criteria and Technical Evaluation 5.10.1, S. No. 3 Page No. : 25	The applicant as prime supplier should have supplied to minimum of 2 different clients in last 5 years from the infrastructure and/or Transportation sector, in India or abroad. Copy of purchase orders with completion /acceptance certificate from 2 different customers should be submitted as supporting document.	Purchased Order with GST Invoice may also be consider along with the completion /acceptance certificate	Some project authorities do not provide completion certificate as per their business rules. Hence it is requested to kindly consider the GST Invoice along with the Payment Received Prove with the PO as completion prove of project as well.	Kindly refer the below: Copy of purchase orders with payment receipt details (For Ex. 26AS, TDS Certificate etc.) or completion /acceptance certificate from 2 different customers should be submitted as supporting document.
25	5.10.4 : TechnicalEvaluation CriteriaS. No. : 1 BPage No. : 27	The cumulative value of the IT project contracts the applicant has executed till Proposal due date, in last 3 years ending last date of bid submission.More than INR 80 Cr = 10 marks	Project Value of 80 Cr should be calculated in last 7 years.	3 Years time for Project Value of 80 Cr is less, please consider Last 7 Years for 80 Cr project value.	Kindly refer the below: The cumulative value of the IT project contracts the applicant has executed till Proposal due date, in last 5 years ending last date of bid submission.
26	5.10.4 : Technical Evaluation Criteria S. No. : 2 B Page No. : 28	Conformance of the Specification of the proposed RFID handheld reader with the specification as mentioned in this RFP. The requirements marked as “[Must to have]” are the mandatory requirements). The products which are not	RFID handheld reader is not a part of this project.	Please remove this clause from the tender and adjust its marking in the Fixed Reader and Antenna marking as the HHR is not a part of this tender.	As handheld devices are not in the scope of this tender, this clause shall be treated as deleted.

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		<p>complied the requirement mentioned as must to have in specification section will be disqualified.</p>			
27	<p>5.11 : Award of contract 5.11.1, Page No. : 32</p>	<p>Performance Security: Performance Security equivalent to 5 (Five) percent of the total awarded cost</p>	<p>Standard practice is 3% and that was also in the last tender.</p>	<p>Please consider 3% of the of the total awarded cost as PBG amount because it is a standard practice and 3% was the amount of the last contract also.</p>	<p>Kindly refer the below: Performance Security equivalent to Three (03) percent of the total awarded cost shall be furnished from a Nationalized/ Scheduled Bank, before signing of the contract, in form of a Bank Guarantee.</p>
28	<p>5.15 : Payment Term 5.15.1, Page No. : 33</p>	<p>The charges for the AMC of the installed devices shall be paid in every six months in Eight (08) equal parts of the total finalized AMC amount. The supplier shall submit the invoice for the AMC after completion of the “6-month Period”. The payment of AMC of devices shall be paid after 60 days of successful acceptance of the invoice.</p>	<p>6 Month Period for raising the AMC bill is too long. Also, for the MSME, the payment releasing time should be of 45 days rather than 60 days.</p>	<p>Please consider raising the bills for AMC for every 3 months intervals as 6 months interval is too long. In the last contract also, the AMC bill raising period was 3 Months only. Also, there should be 45 days period for getting the payment after raising the bill.</p>	<p>The condition given in RfQ cum RfP shall remain unchanged.</p>

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29	6.3.3 : Supply, related SLA & Liquidated Damages a., Page No.: 42	The recovery will be done at the rate of 0.5% of the total invoice value for per week of delay or part thereof subject to a maximum of 20% of the total invoice value.	As per the standard practice, a maximum of 10% of the total invoice value should be taken in place of 20%.	As per the standard practice, a maximum of 10% of the total invoice value should be taken in place of 20% which is also applicable for the MSME firms.	Kindly refer the below : The recovery will be done at the rate of 0.5% of the total invoice value for per week of delay or part thereof subject to a maximum of 10% of the total invoice value.
30	6.3.3 : Supply, related SLA & Liquidated Damagesb., Page No. : 43	The Faulty Device should be repaired or replaced in 48Hrs of logging the complaint i.e., Call to Repair (CTR).Total downtime beyond 48 hrs i.) >48 and <54 hrs (CTR) LD per hour will be Rs.3,000.00ii.) =>54 hrs (CTR) LD per hours will be Rs. 6,000.00The amount of such LD would be limited to maximum of 20% of the total invoice value.	Repair and Replacement time of 48 Hrs is too less for remote location.The amount of such LD would be limited to maximum of 20% of the total invoice value.It should be 10%.	Please consider extending the Repair and Replacement time from 48 Hrs as it is not possible to do the maintenance within 48 hrs for the remote location. Rather it may be suggested to have a week time for doing repair or replacement as it takes 3-4 days minimum time for the courier to bring the readers at site. Suggestion: Supplier will try to resolve the issue online within 48 Hrs and if not done, he	Kindly refer the below : The amount of such LD would be limited to maximum of 10% of the total invoice value.

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				should repair or do replacement of the same within a week time. The amount of such LD should be limited to maximum of 10% of the total invoice value as per the standard practice.	
31	6.2 Specifications 6.2.1. Fixed reader, page 38	Regulatory compliances	The offered RFID Reader, as a complete and final product, shall be certified in full accordance with the EN 302 208 standard. Certification documents must be provided for the entire reader unit, not solely for the internal RFID module	Remark: In compliance with the regulations set forth by the Ministry of Communications (Attached), The RFID reader interrogator systems are configured to operate strictly within the mandated guidelines. Transmissions are limited to a maximum effective radiated power (e.r.p.) of 2 watts. Furthermore, operations are restricted to four	The condition given in RfQ cum RfP shall remain unchanged.

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				specific, low-interference channels at 865.7 MHz, 866.3 MHz, 866.9 MHz, and 867.5 MHz, with each channel utilizing a maximum bandwidth of 200 kHz. This ensures that the Reader functions in accordance with the national spectrum allocation	
32	6.2 Specifications 6.2.1. Fixed reader, page 38	Operating System	The RFID Reader shall operate on a Linux-based operating system	Remark: The embedded Linux operating system is selected for its proven security and stability and easy to manage. It does not require frequent patching for non-critical updates, leading to greater uptime and reduced maintenance overhead	The bidder shall provide all the updates/upgrades for the operating system (OS) to meet the requirement/specifications of the tender throughout the agreement period. Alos, the bidder has to ensure that the OS version is always available for patches and updates from the OEM of the OS.

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S. No.	RFQ cum RFP Reference (incl. page no., clause/ para no.)	Query related to	Explanation of the Query	Suggestion (If any)	NLDSL Replies
33	Section 4: SCHEDULE OF THE TENDER	Last date for receipt of proposals and related fees by NLDSL i.e. PDD (Proposal Due Date)- 20th January' 2026 Till 06:00 PM	Since new year has been started, OEM companies need time to provide compliance & other document as per their guidelines so need extension	Please make last submission date as :5th of February 2026	Please see the “Note” below.
34	6.2.1. Fixed reader	Regulatory compliances: Safety: Safety UL 60950-01, UL 2043, IEC 60950-1, EN 60950-1 Other: ROHS, WEEE	In compliance with the regulations set forth by the Ministry of Communications (Attached), The RFID reader interrogator systems are configured to operate strictly within the mandated guidelines. Transmissions are limited to a maximum effective radiated power (e.r.p.) of 2 watts. Furthermore, operations are restricted to four specific, low-interference channels at 865.7 MHz, 866.3 MHz, 866.9 MHz, and 867.5 MHz, with each channel utilizing a maximum bandwidth of 200 kHz. This ensures that the Reader functions in accordance with the national spectrum allocation	Safety: Safety UL 60950-01, UL 2043, IEC 60950-1, EN 60950-1 Other: ROHS, WEEE The offered RFID Reader, as a complete and final product, shall be certified in full accordance with the EN 302 208 standard. Certification documents must be provided for the entire reader unit, not solely for the internal RFID module	The condition given in RfQ cum RfP shall remain unchanged.

Replies to Pre-Bid Queries

Tender No. GEM/2025/B/7034307 Dated 23.12.2025 for “Supply of RFID readers for Logistics Data Bank (LDB) Project in India”

S. No.	RFQ cum RFP Reference (incl. page no., clause/para no.)	Query related to	Explanation of the Query	Suggestion (If any)	NLDSL Replies
		<p>Additional Query: Operating System</p> <p>The RFID Reader shall operate on a Linux-based operating system</p>	<p>The embedded Linux operating system is selected for its proven security and stability and easy to manage. It does not require frequent patching for non-critical updates, leading to greater uptime and reduced maintenance overhead</p>	<p>The RFID Reader shall operate on a Linux-based operating system</p>	<p>The bidder shall provide all the updates/upgrades for the operating system (OS) to meet the requirement/specifications of the tender throughout the agreement period. Alos, the bidder has to ensure that the OS version is always available for patches and updates from the OEM of the OS.</p>

Additional Queries					
S. No.	RFQ cum RFP Reference (incl. page no., clause/para no.)	Query related to	Explanation of the Query	Suggestion (If any)	Replies
1	Schedule-II, Page 92, Point 1	Peer-to-peer laptop↔reader connectivity	RFQ requires peer-to-peer connectivity for configuration, file transfers, and EDGE app transfer without internet, 3rd-party software, or external appliances. Please clarify the allowed mechanisms (e.g., direct Ethernet, USB, Wi-Fi AP) and any security constraints.	Accept direct Ethernet (link-local IP) and USB CDC-ECM as compliant methods; allow OEM utility without install on reader.	Kindly refer to reply of query point no. 16.
2	Schedule-II, Page 92, Point 5	GUI-based Admin Console & logs	Clarify scope of logs (reader RF, protocol, app) and retention duration; confirm downloadable formats (CSV/JSON).	—	The condition given in RfQ cum RfP shall remain unchanged.

Replies to Pre-Bid Queries

Tender No. GEM/2025/B/7034307 Dated 23.12.2025 for “Supply of RFID readers for Logistics Data Bank (LDB) Project in India”

3	Schedule-II, Page 92, Point 6	Admin Console simultaneous with EDGE app	Confirm that concurrent GUI usage must not degrade read performance; define acceptable CPU/RAM utilization thresholds.	—	The condition given in RfQ cum RfP shall remain unchanged.
4	Schedule-II, Page 92, Point 7	Time retention ≥30 days without internet	Clarify whether RTC with super-cap/battery is mandatory or NTP sync history suffices; define tolerance drift (ppm).	—	The condition given in RfQ cum RfP shall remain unchanged.
5	Schedule-II, Page 92, Point 11	Frequency hopping in multi-reader environment	Confirm supported regional regulations (ETSI/India/FCC) and required coordination mechanism (session/channel plans).	—	The condition given in RfQ cum RfP shall remain unchanged.
6	Schedule-II, Page 91, Clause E (Memory)	Memory [Must to have]	RFQ specifies minimum 512 MB Flash and 256 MB DRAM. Please confirm whether this refers to on-board non-volatile storage + system RAM, External Storage is acceptable. Also clarify if application storage for logs is included in the Flash quota.	Allow external storage (USB) for extended logs with no compliance penalty.	Kindly refer to reply of query point no. 22.
7	Schedule-II, Page 91, Security Protocols	Security Protocols [Must to Have]	Requirement states TLS 1.2 or higher. Please confirm accepted cipher suites, certificate types (self-signed vs. CA-signed), and whether mutual TLS (client certificates) is mandatory for admin/firmware endpoints.	—	The condition given in RfQ cum RfP shall remain unchanged.

Note:

A clear seven-day period is being provided to the prospective bidders following the issuance of clarifications to the pre-bid queries, the bid submission deadline is hereby revised as follows:

Bid end Date & Time: 1700 hrs. on 27th January, 2026.

Bid opening Date & Time: 1730 hrs. on 27th January, 2026.

Annexure-A of Replies to Pre-Bid Queries

5.10.4 Technical Evaluation Criteria:

The evaluation committee (“Evaluation Committee”) appointed by NLDL will carry out the technical evaluation of Proposals on the basis of the following evaluation criteria and points system. Each evaluated Proposal will be given a technical score as detailed below.

S. No.	Particulars	Points System	Max. Marks	Supporting Document
1. Specific experience of the applicant in similar Assignment			25	
A	No. of projects the applicant has supplied RFID readers for outdoor use (Delivery of less than 5 readers for any project will not be considered. Delivery to a single client through multiple POs for a particular project will be considered as single project)	5 or more = 5 marks	5	Purchase order or Experience certificate from the client
		3 or More but less than 5 = 3 Marks		
		1 or more but less than 3 = 1 mark		
		No project = 0 marks		
B	The cumulative value of the IT project contracts the applicant has executed till Proposal due date, in last 3 years ending last date of bid submission.	More than INR 80 Cr = 10 marks	10	Contract copy confirming the value of the agreement and terms of payment
		Between INR 51 Cr and INR 80 Cr = 8 Marks		
		Between INR 11 Cr and INR 50 Cr = 4 Marks		
		Between INR 1 Cr to INR 10 Cr = 2 Marks		
C	The cumulative number of RFID readers supplied by the supplier for various projects in India, in last 3 years ending last date of bid submission.	More than 300 = 10 Marks	10	Purchase order or Experience certificate from the client confirming the reader quantity.
		Between 150 and 299 = 6 Marks		
		Less than 150 = 4 Marks		
2. Technical, operational and environmental compatibility of the proposed hardware			25	
A	Conformance of the Specification of the proposed fixed reader with the specification as mentioned in this RFP. The requirements marked as “[Must to have]” are	100 % = 15 marks	15	Specification conformance report for fixed reader
		Between 90% to 99% = 12 marks		
		Between 80% to 89% = 10 marks		

Annexure-A of Replies to Pre-Bid Queries

S. No.	Particulars	Points System	Max. Marks	Supporting Document
	the mandatory requirements). The products which are not complied the requirement mentioned as must to have in specification section will be disqualified.	Less than 80% = 0 marks		
B	<i>Deleted</i>			
C	Conformance of the Specification of the proposed antenna with the specification as mentioned in this RFP. The requirements marked as “[Must to have]” are the mandatory requirements). The products which are not complied the requirement mentioned as must to have in specification section will be disqualified.	100 % = 10 marks	10	Specification conformance report for antenna
		Between 90% to 99% = 8 marks		
		Between 80% to 89% = 5 marks		
		Less than 80% = 0 marks		
3. Hardware manufacturer's experience and capability			30	
A	No. of large-scale projects, the RFID readers of the OEM have been implemented in India (Projects with 100+ readers implementation will only be considered)	5 or more = 10 marks	10	Undertaking from the OEM confirming the name of the projects and reader quantity with reader's model number.
		3 or More but less than 5 = 6 marks		
		1 or more but less than 3 = 2 marks		
		No project = 0 marks		
B	Warranty period committed by the OEM	Complete contract period = 5 marks	5	Warranty agreement between OEM and supplier
		Only for warranty period = 3 marks		
		No support commitment post supply = 0 mark		
C	The support type committed by the OEM during warranty Period	Advance replacement for the faulty device = 5 marks	5	Support agreement between OEM and supplier If Bidder itself is the OEM then Bidder has to submit undertaking on their letterhead
D*	Brand value of the proposed OEM		2	
	All proposed hardware are manufactured by the same OEM		3	
	OEM should have Service/ support/ authorized center in		3	Undertaking by

Annexure-A of Replies to Pre-Bid Queries

S. No.	Particulars	Points System	Max. Marks	Supporting Document
	India for last 5 years			OEM
	OEM's investment in R&D		2	Undertaking by OEM
4. Technical proposal presentation			20	
a	Material acceptance plan		4	
b	Quality assurance plan		4	
c	Faulty Material repair and replacement strategy		4	
d	Test report on tag read distance and read-counts (#)		4	The bidder may submit self-certified test report on RFID Tags read distance and read count per second and/or authorized NABL Lab.
e	Any achievement or success story of the applicant in similar assignment		4	
Total			100	

d* -Important Note:

- a. The OEMs/Manufacturers manufacturing the hardware in India fully/partially under “Make in India” initiative shall be awarded with full 10 marks in section 3.D subject to meeting the requirement as stated in subsequent clauses. The successful bidders supplying the RFID readers under the said category shall have to submit the undertaking as per the draft form T2A and T2B.
- b. As a part of technical proposal, the OEMs/Manufacturers fall under “Make in India” initiative shall submit the following documents:
 - (i) OEM’s undertaking confirming that its technical proposal should be evaluated under “Make in India” initiative (Part of the Form T2A).
 - (ii) OEM/Manufacturer should provide a certificate from the statutory auditor or cost auditor of the company or from a practicing cost accountant or practicing chartered accountant giving the percentage of local content which should be more than 20%. (Part of the Form T2B).
 - (iii) OEM/Manufacturer undertaking mentioning the manufacturing establishment situated in India with complete address. The undertaking should mention that the guidelines defined by concern ministry for “Make in India” initiative (including future versions if any) shall be complied by OEM/Manufacturer till the end of agreement period.
 - (iv) The proposal which are not responsive to the requirement under “Make in India” initiative shall be evaluated under standard evaluation process and table 3.D will be applied for scoring.
- c. NLDSL representative may visit the manufacturing location of the OEM as mentioned in the undertaking during / after the RFP evaluation process.